



Policy, Planning & Legislative Affairs Administration

Fiscal Year 2017

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on Health & Human Services

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Our Guiding Principles



Mission

The Michigan Department of Health and Human Services provides opportunities, services, and programs that promote a healthy, safe, and stable environment for residents to be self-sufficient.

Vision

Develop and encourage measurable health, safety and self-sufficiency outcomes that reduce and prevent risks, promote equity, foster healthy habits, and transform the health and human services system to improve the lives of Michigan families.



Mission

To ensure that MDHHS policy development, implementation, and legislative priorities are aligned with the department's strategic goals.



Action on Flint Declaration of Emergency

- Working with the federal government to obtain a Health Professional Shortage Area designation allowing us to expand the State Loan Repayment program in Flint to encourage more pediatric providers to practice in that area.
- In conjunction with LARA, utilizing Nurse Professional Funds to ensure comprehensive training for nurses on screening children for cognitive effects of lead.



Policy, Planning & Legislative Affairs

- Policy
- Planning
- Michigan Rehabilitation Services
- Legislative Affairs & Constituent Services



Policy

- State Innovation Model (SIM)
- Health Information Technology
- Health Disparities
- Integrated Service Delivery
- Other Policy Initiatives, including:
 - Human Trafficking Advisory Board
 - Governor's Opioid Task Force
 - Mental Health and Wellness Commission Implementation
 - People Group
 - NGA Super Utilizers Policy Academy Participant



State Innovation Model

Blueprint for Health Innovation

- The Goals:
 - Strengthen primary care
 - Provide coordinated care
 - Build capacity within communities
 - Improve systems of care
 - Reduce administrative complexity

- State Innovation Model:
 - Patient centered medical homes
 - Accountable systems of care
 - Community Health Innovation Regions
 - Payment systems
 - Health Information and process improvement infrastructure



Health Information Technology

- Support the Health Information Technology Commission created by PA 137-06.
- Coordinate MDHHS activities with the Michigan Health Information Network.
- Offer recommendations on strategic alignment and direction on policy issues related to health IT and secure data exchange.
- Coordinate and align HIT and data sharing efforts with statewide transformation initiatives.
- Align federal health IT priorities with MDHHS health IT policy.



Health Disparities Reduction and Minority Health Section

- Established in 1988 to provide a persistent and continuing focus on eliminating health disparities among Michigan's populations of color.
- Designated MDHHS lead for PA 65 related activities, including initiating and supporting programs, policies, and applied research to address factors that contribute to health disparities among racial and ethnic minorities in Michigan.



Integrated Service Delivery

Brief Overview

- Integrated Service Delivery is an enterprise strategy to bring together a diverse set of benefits and services in a holistic, customer-focused experience aimed at impacting health, safety and self-sufficiency outcomes
- The ISD strategy includes multiple key components:
 - A holistic, proactive customer needs assessment process.
 - A shared platform for benefit applications, finding resources, service referrals and success planning.
 - New client self-service opportunities including online services and a robust call center.
 - Technology improvements which modernize our infrastructure, create shared services and better connect our systems to each other which will facilitate information exchange across programs.
 - More effective distribution and completion of casework amongst MDHHS offices and employees through implementation of a universal caseload system.



Integrated Service Delivery

Activities to Date

- MDHHS completed an integrated service delivery proof of concept (POC) to research and begin to test how ISD concepts could be applied within the Department and with partners.
- MDHHS analyzed policy flexibility and programmatic waiver opportunities to address barriers and develop a set of policy and technological solutions that support ISD.
- MDHHS has prepared a comprehensive business process and technology roadmap informed by proof of concept research to guide our FY 17 procurement, design and implementation efforts.



Planning & Program Development

- Healthcare Workforce
- Certificate of Need
- Pathways to Potential
- Central Grants Management



Healthcare Workforce

- Increasing the Healthcare Workforce
 - Provides state loan repayment for primary care providers located in underserved areas of Michigan
 - Supports the recruitment and retention of international medical graduates
- Ensuring Access to Services Meets Demand
 - Supports the development of community health centers
 - Provides federal funds to Michigan's free clinics
- Creating Health Planning Tools
 - Designation and re-designation of healthcare shortage areas
 - Identifies characteristics of the uninsured in Michigan
 - Disseminates the annual County Health Rankings



Healthcare Workforce

545

Health Professionals currently receiving federal or state loan repayment or other benefits for serving in health professional shortage areas as supported by MDHHS

85

International medical graduates able to serve MI citizens through the J1 Visa waiver as recommended by MDHHS

59

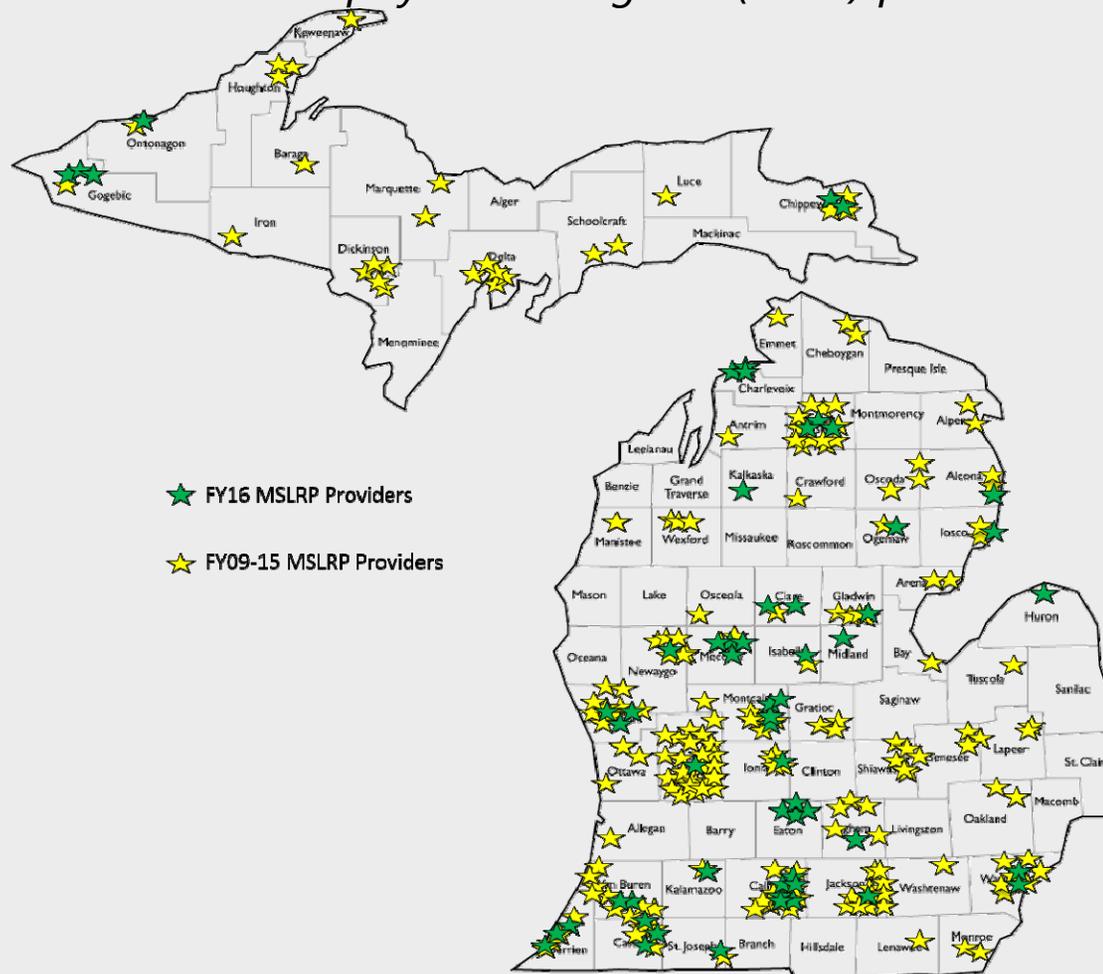
Federally Qualified Health Centers and Community Health Centers, rural health clinics, school based clinics new or expanded this year with support from MDHHS

48

Free clinics, providing care to residents that have no means to pay, that receive support from MDHHS

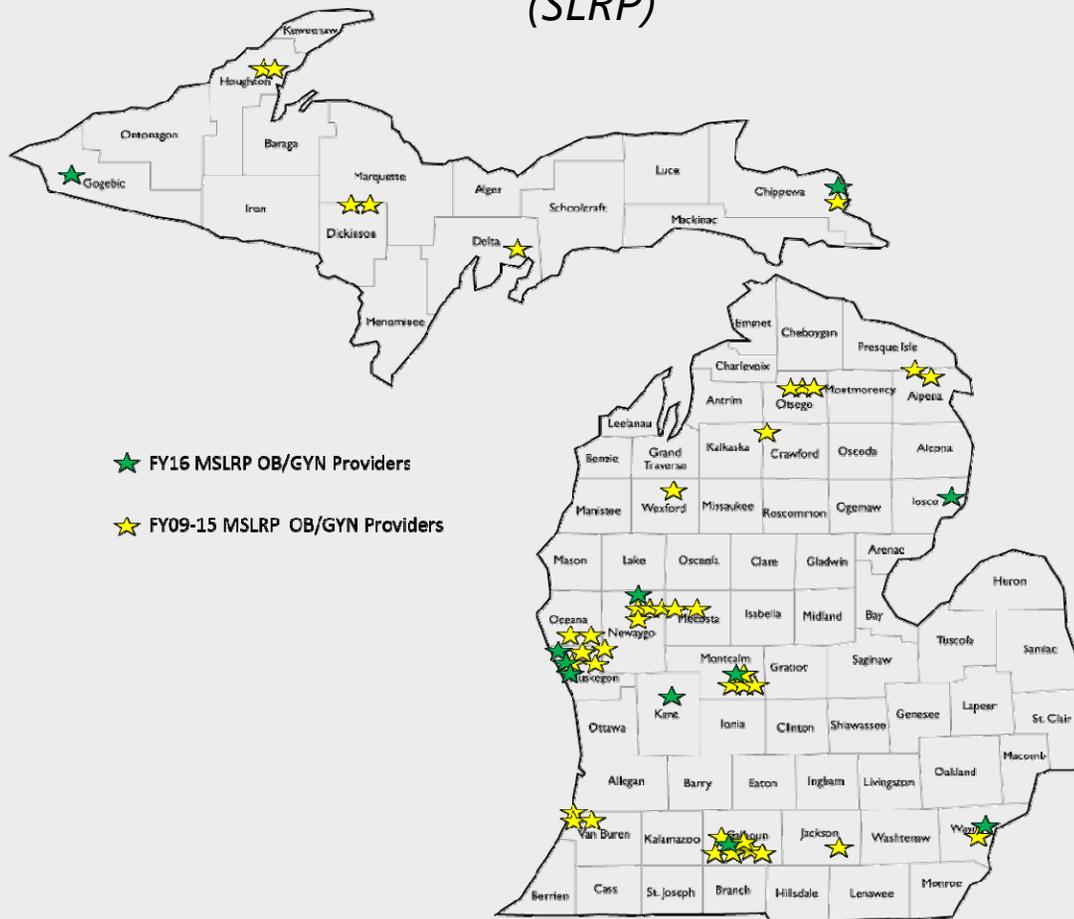
Healthcare Workforce

Focus: State Loan Repayment Program (SLRP) placements FY09-16



Workforce Development

Focus: Obstetric (OB) Services in the State Loan Repayment Program (SLRP)





Certificate of Need

Promotes the availability and accessibility of quality health care services.

- The Certificate of Need Commission establishes standards that MDHHS implements.
- Approval is needed to initiate, replace or relocate any one of the 15 statutorily defined services or equipment.



Michigan Certificate of Need

Quick Statistics FY15

435

Letters of Intent received

327

Applications filed

314

Projects approved

**\$2.3
Billion**

New capital expenditures in MI's healthcare system



Pathways to Potential

- Provides centrally located services with a network of supports and community coordinated services to create a positive impact on students and families.
- At the end of the 2014-2015 school year, Pathways was in 22 counties and 219 schools.
- Pathways continues to grow and is now in 247 schools in 31 counties.
- At the end of the 2014-2015 school year, there was a reduction in chronic absenteeism of 37.23% in the 219 Pathways schools.



Central Grants Management

Goal: Ensure all grant funds are coordinated to meet the Department's mission.

- Builds upon a process improvement initiative
- Streamlines Department approvals and internal communication
- Assists programs in finding new funding sources
- Acts as a liaison between all areas of the Department to link similar programs together



Michigan Rehabilitation Services

- MRS partners with individuals and employers to achieve employment outcomes and independence for individuals with disabilities.
- Serves applicants seeking employment by providing individual counseling based on individual experience, abilities, functional limitation, and the essential functions of a specific job.
- Services business customers in providing expertise and resources to help locate, match, and accommodate employees with disabilities.



Michigan Rehabilitation Services

MRS performance data FY15

Performance Measures	Federal Standards	MRS Performance
Number Employment Outcomes	Michigan Benchmark = 6,695	6,653
Percent Employed	≥55.8%	57.9%
Employed Competitively	≥72.6%	93.8%
Significantly Disabled	≥62.4%	83.5%
Earnings Ratio	≥0.52	0.6%
Self-Support	≥53.0%	70.0%
Minority Ratio	≥0.80	0.84



MDHHS Contact Info and Useful Links

Legislative Liaison: Karla Ruest

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Website: <http://www.michigan.gov/mdhhs>

Legislative Service Bureau:

[http://www.legislature.mi.gov/\(S\(n4rbq4jwj2dfwz1qybtu01cu\)\)/mileg.aspx?page=home](http://www.legislature.mi.gov/(S(n4rbq4jwj2dfwz1qybtu01cu))/mileg.aspx?page=home)